MADRIX EQUESTRIAN

Rider Code of Conduct

Our shared commitment: Communication, Connection and Confidence. Every rider and handler is expected to help create a calm, respectful environment where horse welfare comes first.

1. Put the horse first

Treat every horse with patience, kindness and dignity. Never use force, intimidation or punishment to obtain compliance. Respect signs of pain, fear, fatigue or confusion and pause when needed.

2. Communicate clearly and fairly

Use consistent cues, allow time for understanding and acknowledge effort. Ask for help when you are unsure. Work at a pace that supports both you and your horse.

3. Build connection and confidence

Listen to your horse's body language. Celebrate small steps, respect personal limits and avoid pressure to perform beyond either partner's readiness.

4. Arrive prepared and equipped

Wear a correctly fitted, fastened riding helmet when mounted, suitable safety footwear and appropriate riding clothing. Use safe, well-fitting equipment and check it before each session.

5. Respect the bitless approach

Madrix sessions are bitless, whipless and spurless. Use equipment agreed with your instructor and follow the requirements of the booked lesson, clinic or event.

6. Follow safety instructions

Follow instructor and venue rules. Keep a safe distance from other horses, ask before approaching or touching another horse, and do not ride or handle horses while impaired by alcohol or drugs.

7. Be honest about concerns

Disclose relevant health issues, injuries, horse behaviour and previous incidents before starting. Report unsafe equipment or conditions promptly. Speak up if you feel overwhelmed or need a break.

8. Respect people and the venue

Be courteous to riders, staff, spectators and hosts. Bullying, harassment and abusive language are unacceptable. Arrive on time, keep shared spaces tidy and ask permission before photographing or sharing images of others.

Madrix may pause or end a session if conduct, equipment or conditions compromise safety or horse welfare.

I have read this code and agree to follow it. A parent / guardian signs for a minor.

Name: _____ Signature: _____ Date: _____